

009226



COMMUNITY FOUNDATION FOR ALBURY WOD  
PO BOX 3288  
ALBURY NSW 2640

Stay alert, stay safe.  
Avoid a scam.

[bendigobank.com.au/security/scams](https://bendigobank.com.au/security/scams)



### Your details at a glance

<b>BSB number</b>	<b>633-000</b>
<b>Account number</b>	<b>194002036</b>
Customer number	45037066/2501
Account title	COMMUNITY FOUNDATION FOR ALBURY WODONGA REGION LTD ATF TOWONG COMMUNITY B/FIRE DISASTER RELIEF FUND

### Account summary

Statement period	1 Jul 2022 - 31 Dec 2022
Statement number	2
Opening balance on 1 Jul 2022	\$1,000,000.00
Deposits & credits	\$0.00
Withdrawals & debits	\$260,000.00
<b>Closing Balance on 31 Dec 2022</b>	<b>\$740,000.00</b>

### Account details

Review date	23 Jun 2023
Interest rate	2.600%PA
Payment frequency	At Review
Payment method	Reinvest

### Any questions?

Contact Anese Hyland at 531 Dean St, Albury 2640  
on **02 6041 1104**, or call **1300 BENDIGO** (1300 236 344).

## Bendigo Term Deposit

Date	Transaction	Withdrawals	Deposits	Balance
<b>Opening balance</b>				<b>\$1,000,000.00</b>
12 Dec 22	TRANSFER	260,000.00		740,000.00
<b>Transaction totals / Closing balance</b>		<b>\$260,000.00</b>	<b>\$0.00</b>	<b>\$740,000.00</b>

We suggest you carefully check all entries on your statement. Apparent errors or possible unauthorised transactions should be promptly reported to us.

The security of your Personal Identification Number (PIN) is very important. To avoid being liable for unauthorised transactions, you should follow the terms and conditions of your account. We also recommend some simple steps to protect your PIN:

- Memorise your PINs and passwords and destroy any communications advising you of new ones. Don't keep a record of your PINs or passwords, in written or electronic form.
- If you choose your own, ensure that it is not something easy to guess like your (or a family member's) birth date, name, phone number, postcode, driver's licence number or numbers that form a pattern.
- Don't tell anyone your PIN, not even friends, family or a bank representative.
- Ensure nobody watches you enter your PIN or password. A good practice is to cover the keypad when you put in your PIN or password.
- Watch out for email, SMS or call scams asking for details relating to your account. If you receive suspicious emails, please contact us immediately.

Please note: These are guidelines only. While following these steps will help you to protect your PIN, your liability for any losses arising from unauthorised transactions is determined in accordance with the ePayments Code. For further details, see

<https://asic.gov.au/regulatory-resources/financial-services/epayments-code/> or visit [bendigobank.com.au/mycard](https://bendigobank.com.au/mycard) for all card related information. Business customers visit [/mybusinesscard](https://bendigobank.com.au/mybusinesscard).

**Resolving Complaints**

If you have a complaint, please contact us on 1300 361 911 to speak to a member of our staff. If the matter has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to consumers. You can contact AFCA at:

Website: [www.afca.org.au](http://www.afca.org.au)

Telephone: 1800 931 678 (free call)

Email: [info@afca.org.au](mailto:info@afca.org.au)

In writing to: Australian Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001

Learn more about the latest scams at  
[bendigobank.com.au/security/scams/alerts](https://bendigobank.com.au/security/scams/alerts)

